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September 21, 2011

Ridgeline Management Co.  
Attention: Regional Director  
59 E 11<sup>th</sup> Avenue, Suite 200  
Eugene, OR 97401

Dear Jill Krupoff,

I wish to recognize the stellar care and services provided by Chateau Gardens' management and staff. They represent one of our most rewarding collaborative relationships to deliver maximum quality care. We celebrate the knowledge that our community has the level of skill and care-from-the-heart that your team at Chateau Gardens genuinely exemplifies so consistently.

We would like to provide long list of persons that our hospice nurses, social workers, CNAs, Chaplain reference time and time again. However, so as not to miss anyone, please let it suffice that we applaud Patricia Neuman and the team she has brought together. We are privileged to work together with them to multiply the professional care and loving attention that IS end-of-life care, especially as we only get one chance to get it 'right.'

We are grateful that we can convey this message. We hope that you may find a way to convey this to the caring 'community-within-our-community' that we know fondly as Chateau Gardens.

Best Regards,



Brenda Laughunn  
Hospice Manager  
Cascade Health Solutions Hospice

cc: Dennis Garboden, Owner  
Jill Krupoff, Regional Director  
Patty Neuman, Administrator

#### Divisions

##### Home Care Services

- Home Health
- Hospice
- Lifeline

##### Occupational Health Services

- Occupational Medicine
- MedExpress
- Workers' Action Program
- DIRECTION
  - Employee Assistance
  - Behavioral Health Services
  - COPEs
- Corporate Health & Wellness

##### Community Services

- Active Lives, Active Minds
- Membership-Based Primary Care Clinic
- Nutrition Education
- Prescription Assistance Program

##### Cascade Health Foundation

- Festival of Trees